



As director of operations, John Kroll provides leadership, training and the operational expertise critical to empowering restaurant managers and ensuring PJW Restaurant Group standards are upheld at each location. His positive approach in identifying areas for improvement and inspiring training techniques have been a key component for success in his career.

John previously served as general

manager of P.J. Whelihan's in Maple Shade, NJ when he joined the restaurant group in 2010. Under John's watchful eye, Maple Shade became a leading store, setting record sales, elevating service, minimizing waste and increasing sales. As a result of his success, the restaurant group made several capital improvements including the popular four-season room, increased signage and new large screen televisions reinforcing P.J.'s reputation as a sports-watching destination. In addition to his duties as GM, John took on the task of managing and scheduling the P.J.'s Famous Wing Truck, working with catering teams at private events.

Prior to joining the PJW Restaurant Group family, John was a regional manager for Houlihan's, rising through the ranks over the course of a decade after joining the company in 2000 as an opening manager.

A resident of Cinnaminson, NJ, where he lives with his family, John spends weekends coaching his daughters' softball teams, finding inspiration in their dedication and hard work. He earned a B.A. from the University of Delaware.

FONDEST MEMORY OF
PJW RESTAURANT GROUP

"While I have several great memories of watching Eagles games at Maple Shade, I think my favorite memories are from 'Dine and Donate' nights. Witnessing how the community came out to support an individual who just suffered some tragedy and the positive impact we had on their lives — that connection is at the core of what we do, our involvement and outreach to community."